

# AAPI LANGUAGE LINES

a newsletter on aapi and language access resources



APRIL 2015

## LANGUAGE ACCESS INFOGRAPHIC RESOURCES

In an effort to increase access to information and data on language access the following infographics were created to provide visual depictions of the biennial language access plans, census data on language, and a summary of the 10th anniversary report issued last year:

[ASIAN AMERICANS IN DC SPEAK](#) 2013 – Census data on the Asian American population and language Data from 2012 and 2010 can be found [HERE](#)

[BIENNIAL LANGUAGE ACCESS PLAN SUMMARY](#) – data pulled from 18 BLAPs from FY2015 BLAPs

[LANGUAGE ACCESS 10 YEAR](#) – an infographic based on the report

For more information about OAPIA's Language Access Program please contact

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## ASIAN AMERICAN FACT

**Asian Indians are largest Asian American ethnic group in DC.**

Source: 2013 American Community Survey

### LANGUAGE ACCESS ARTICLES

Below is a list of Reports, articles, resources on language and language access related issues and programs from across the country. These articles can serve as references for you to help develop your Agency's language access programs

- ◆ [The world's languages, in 7 maps and charts](#)
- ◆ [Where in the World Do They Speak the Most Languages?](#)
- ◆ [Language Access Is a Consumer Protection Issue](#)
- ◆ [More Than Half of Millennials in Los Angeles Bilingual](#)
- ◆ [Hospitals shift to video for translation needs](#)

### ASIAN AMERICAN AND PACIFIC ISLANDER ARTICLES

Below is a list of reports, articles, resources on AAPI issues and programs from across the country. These articles can serve as references for you to help develop your Agency's programs and services.

- ◆ [Photo Essay: What Do You Do When the Homeless Man on the Street is Your Father?](#)
- ◆ [Naomi Hirahara, Geraldine Knatz recover L.A.'s hidden history in 'Terminal Island'](#)
- ◆ [Meet one of Detroit's last remaining Hmong families](#)
- ◆ [Of 800 main cast members on 100 network TV shows, just 52 \(6%\) are of Asian descent](#)
- ◆ ['Sa I Gu' Documentary Explores How Korean Women Remember the L.A. Riots](#)

## LANGUAGE ACCESS PROGRAM AT OAPIA

Providing Technical Assistance to all District agencies

The Office on Asian and Pacific Islander Affairs' Language Access Program is working towards building a global city where District programs and government services are delivered at a high level. The mission of OAPIA's Language Access Program is to help ensure District Agencies provide programs and services to DC's limited and non-English proficient (LEP/NEP) Asian American and Pacific Islander (AAPI) residents and merchants at a high level through technical assistance, policy guidance, and education.

Data and Statistics	Community Awareness	Cultural Competency	Bilingual Hiring	Frontline Centers
Increase data and statistics on AAPI populations to contribute to Agencies' services and understanding of LEP and NEP AAPI populations	Increase community's awareness and understanding of District services and language support provided by the Agencies	Increase the capacity of Agencies to provide culturally competent services to the AAPI community	Help to increase the number of bilingual candidates speaking Asian languages	Increase capacity of customer service centers to better serve AAPI populations