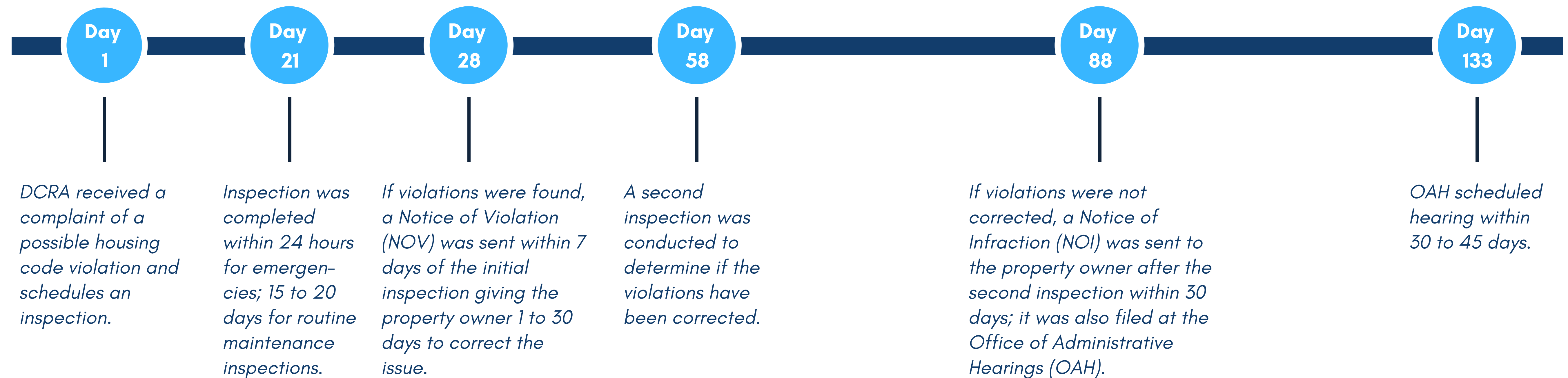


STREAMLINED ENFORCEMENT

The Department of Consumer of Regulatory Affairs (DCRA) has strengthened its consumer protection by streamlining housing code compliance and enforcement activities. Enforcement is a key component of safety. An efficient process offers landlords timely notice to address potential violations while tenants are informed throughout each stage of the enforcement process.

OLD ENFORCEMENT PROCESS



NEW ENFORCEMENT PROCESS

